



Lightning Release Notes

09th March 2021

As part of our commitment to continuous improvement, we are constantly developing and enhancing our technology and services along with listening to feedback from you, our important customers.

We are delighted to share some new functionality and enhancements which will be live in the system and available from **Tuesday 9th March from 19:30.**

We would be grateful if you could share this update with your bookers and travellers and if you have any feedback or suggestions, please get in touch with our Business Support team at North.bsu@travelctm.com



New Features/Enhancements

Capture Booking Details on Calendar Invite

Once any booking has been confirmed, we have introduced the option to download a copy of the itinerary to the traveller and booker's calendar. The itinerary will include the details of the trip, as can be seen below.

Basket

Jurys Hotel Group Hotel Name: Jurys Inn Manchester Hotel Name: 56 Great Bridgewater Street, Manchester, M1 5LE Room Type: Double Room No of Rooms: 1 Location: Manchester Check In: Wednesday 23 June 2021 Check Out: Thursday 24 June 2021	Bear, Vernon	Room: 1	78.00 * GBP Booked Successfully. Reference: TESTBOOK
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[Download PDF](#)
[Email PDF](#)
[Download to calendar](#)

Please note: your itinerary may include non-refundable content as well as other important terms and conditions. Please review these in the "Terms and Conditions" section before confirming your booking on the next page.

Bookings are not guaranteed until a CTM travel itinerary and confirmation is sent by email.
If you do not receive a confirmation within 2 hours or your travel is urgent please contact North.corporate@travelctm.com.

* All prices are quoted in GBP unless otherwise stated. GBP rates are calculated based on today's exchange rate. Any payments that are to be settled at the time of arrival will need to be made in the local currency and will be subject to the exchange rate of the day.

Total: **78.00**

Hotel booking - Jurys Inn Manchester - Invited Event

File | Invited Event | Help | Tell me what you want to do

Delete | Accept | Tentative | Decline | Respond | Meeting Notes | Calendar | To Manager | Team Email | Done | Move | Rules | Mark Unread | Categorize | Follow Up | Translate | Find | Related | Select | Read Aloud | Zoom

Hotel booking - Jurys Inn Manchester

Do not reply to this email <do_not_reply@sabscorp.com> Accept Tentative Decline More

Required

The organizer has not requested a response for this meeting. This appointment conflicts with another one on your calendar.

23 June 2021 (All day) to Jurys Inn Manchester

Hotel booking - Jurys Inn Manchester; to Jurys Inn Manchester; Do not reply to this email

00:00
01:00
02:00

Hotel: Jurys Inn Manchester, Manchester
Arrival: 24 June 2021 00:00
Departure: 23 June 2021 00:00
Booking Ref: TESTBOOK

Rail Fares will Indicate Bus Replacement where Applicable

An enhancement has been made to the way rail fares return, which will now also include a bus replacement. This will be displayed to the Booker when the results are returned. When a Booker is presented with the results page, if any part of the journey include a bus replacement the bus icon will appear, as below;

Trains for Coventry → Hinckley

Cheapest Fares: Singles From: £8.40

Outbound Journey - Saturday 27 February 2021

From: Coventry
To: Hinckley

Depart	19:17	20:17	21:17	21:34
Arrive	19:57	20:58	21:51	22:57
Journey Time	00:40	00:41	00:34	01:23
Changes	1	1	1	1
Co ₂ Emissions (kg)	0.83	0.83	0.83	0.22
	Details	Details	Details	Details

Single Fares

Anytime Day Single

£8.40	£8.40	£8.40	£8.40
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Upon selecting 'details' the journey is broken down by station, to highlight to the user where the bus replacement is applicable.

Train Journey Details

	Arrive	Depart	Operator	Stations
Coventry		21:34	Bus Replacement	4 ▼
Nuneaton	22:27	22:51	CrossCountry	
Hinckley	22:57		CrossCountry	

Ok

Any journey selected which includes a bus replacement, will also be shown during the booking process.

Basket

Coventry To Hinckley

Operator: West Midlands Trains Includes Bus Replacement

Ticket: Anytime Day Single Etkc

Departure Date: Saturday 27 February 2021

Departure Time: 21:34

Bear, Vernon

8.40 * GBP

Remove

Continue with this item

Flight - Operating Airline is Displayed

Enhancements have been made to the Flight result display which include 'Operated by' information. This will allow bookers to see the details of the flight they are booking, along with the operating carrier.


1. Manchester (MAN), United Kingdom to New York - John F. Kennedy International (JFK), United States, Mon 28 Jun 2021				Economy No Bags	Economy Restricted	Economy Flexi
Sort by: Price						
virgin atlantic	(MAN) 13:50	(JFK) 16:40	7h 50m Direct	From:£359	From:£451	From:£1,449
CTM Green Choice						
Virgin Atlantic - VS127 - Operated By Virgin Atlantic Airways Ltd.						Show trip details & fares
virgin atlantic	(MAN) 05:55	(JFK) 12:23	11h 28m 1 Stop	From:£361	From:£453	From:£1,451
CTM Green Choice						
Virgin Atlantic - VS6925 - Operated By KLM Royal Dutch Airlines VS3941 - Operated By Delta Air Lines						Show trip details & fares
virgin atlantic	(MAN) 06:05	(JFK) 12:50	11h 45m 1 Stop	From:£364	From:£458	
CTM Green Choice						
Virgin Atlantic - VS6727 - Operated By Air France VS3989 - Operated By Delta Air Lines						Show trip details & fares



This additional piece of information can be particularly beneficial when the results show the same journey with different carriers.

1. Manchester (MAN), United Kingdom to New York - John F. Kennedy International (JFK), United States, Mon 28 Jun 2021				Economy No Bags	Economy Restricted	Economy Flexi
Sort by: Price						
virgin atlantic	(MAN) 13:50	(JFK) 16:40	7h 50m Direct	From:£359	From:£451	From:£1,449
CTM Green Choice						
Virgin Atlantic - VS127 - Operated By Virgin Atlantic Airways Ltd.						Show trip details & fares
DELTA	(MAN) 13:50	(JFK) 16:40	7h 50m Direct	From:£359	From:£362	
CTM Green Choice						
Delta Airlines - DL4350 - Operated By Virgin Atlantic Airways Ltd.						Show trip details & fares

Changes to “Approve All”

For customers who use the approval functionality previously only 1 item could be sent for authorisation at a time. We have now introduced the functionality to allow the booker to select multiple products within the basket and use the ‘Approve All’ button which will send all bookings together to the chosen approver.

Basket 

<p> London (LGW) to Glasgow (GLA) Glasgow (GLA) to London (LHR)</p> <p>Fare Rules Outbound Journey Flight No: BA2512 - Operated By British Airways Equipment: (320) Depart From: London Gatwick Terminal N Date: Monday 10 May 2021 10:25 Arrive At: Glasgow International Terminal M Date: Monday 10 May 2021 12:00</p> <p>Fare Rules Inbound Journey Flight No: BA1489 - Operated By British Airways Equipment: (320) Depart From: Glasgow International Terminal M Date: Thursday 13 May 2021 15:20 Arrive At: London Heathrow Terminal 5 Date: Thursday 13 May 2021 16:45</p> <p>Show Details ▼</p>	Bear, Vernon	<p>99.55* GBP</p> <p>Remove</p> <p>Agree terms and conditions ✓</p> <p>Get Authorisation</p>
<p> Holiday Inns</p> <p>Hotel Name: Holiday Inn Glasgow Airport Hotel Name: Abbotsinch, Paisley, PA3 2TR Room Type: Standard Room No of Rooms: 1 Location: Paisley Check In: Monday 10 May 2021 Check Out: Thursday 13 May 2021</p>	Bear, Vernon Room: 1	<p>145.14* GBP</p> <p>Remove</p> <p>Agree terms and conditions ✓</p> <p>Get Authorisation</p>

[Edit Booking Information](#)

[Approve All](#)